



Birtley House

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House





'A very professional caring environment with the personal touch. Birtley House has radically altered my opinions of residential care of the elderly in a very positive way'

With three quarters of a century dedicated to providing the highest levels of care, the Whalley family who run Birtley House feel a very personal involvement with the quality of life enjoyed by all the residents whether they need full nursing care or just some security and support in their own apartment. This, together with the country house atmosphere and the freedom that 48 acres of beautiful gardens and grounds provides, is probably unique amongst Care Homes in Britain.





'Birtley House will always be remembered by us for all the friendliness and beautiful surroundings which we so enjoyed'

At Birtley House 'a home from home' is not just a saying but the core of our philosophy. We do our best to help everyone who lives at Birtley feel that they have simply moved home rather than left home. Personal choice for all our residents is at the forefront of our beliefs, whether this entails an accompanied walk around the grounds, choosing from our seasonal daily menu or joining in with that day's activity programme. Within this supportive and relaxed atmosphere, you can truly feel at home at Birtley House.





'I feel that I have been treated as someone very special. I shall never forget Birtley House, nor will my family. It will always have a very special place in our hearts'

Whether you make your home in one of our independent Mews flats, an attractive nursing home room or a luxurious West Wing apartment, we can guarantee impeccable service with our staffing levels being amongst the highest available in any comparable Home. At Birtley House we have blended traditional values of courtesy and care with modern professional nursing methods to offer our residents a lifestyle which ensures that their independence, privacy and dignity are respected at all times.





'I feel strongly that the activities that Caroline and her team offer are very important for the patients' minds and well-being, and help the Birtley 'lovely feeling' factor'

Birtley House prides itself on a very varied activities programme. Full of imagination and thought, the aim is to attract as many residents as possible to join in the structured activities or outings which take place five times a week. The Activities team are available, however, throughout the day thus providing the opportunity for residents to discuss any personal problems or requirements. Birtley has strong connections to the local community and we have many opportunities to enjoy both indoor and outdoor events with them.









'I felt there was nowhere I would rather be'

Although we encourage our residents to enjoy a vibrant social life, our beautiful gardens and grounds instill a very special sense of peace and relaxation. Birtley House is just four miles from the bustle of Guildford and only an hour from London, however our corner of the Weald is a haven of serenity and provides a wonderful sanctuary for wildlife. The historic gardens have many quiet corners and the views over the parkland to the surrounding hills are as lovely as any in Southern England.





'My friends and family thought they had come to a 4 hotel - not the nursing home which they had envisaged'*

Using produce from our own kitchen gardens whenever possible, the Birtley House kitchens create excellent home-cooked and well balanced meals, with lunches enjoyed in the Orangery. This beautiful room, overlooking the Rose Garden, provides restaurant-style dining which encourages the opportunity for socialising with old and new friends.





*'We consider it to be one of the best homes we have visited, as it provides an unusually high level of accommodation, care and food and this is most likely enhanced by the long term involvement of the Directors and their attitude towards investment and continuous upgrading of the fabric and service standards',
Industry analysts Edward Symmons LLP*

Birtley House has always been committed to a policy of transparency on the matter of fees. Our service is fully comprehensive, with 24-hour nursing care available in the nursing home and West Wing apartments, as well as meals, cleaning, laundry and a varied activities programme available for all. Only a small number of services are chargeable extras, such as hairdressing, physiotherapy, massage, aromatherapy, chiropody and personal sundries. For full details of the fees please see the information sheets for each type of accommodation.

Contact Details

Birtley House is situated only four miles south of Guildford in the Surrey Hills, an Area of Outstanding Natural Beauty.

If you would like further details on the accommodation options available at Birtley House or would like to arrange a viewing please contact:

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